

Amenity Access Credentials and Rates Update

WELCOME TO A SAFE, SECURE, NEW WAY TO ACCESS YOUR AMENITIES!

ATTENTION ALL TRIPLE CREEK RESIDENTS:

We have made the official transition from key fobs to our NEW mobile application to access the amenities.

EVERYONE MUST COMPLETE THE REGISTRATION PROCESS, before gaining NEW mobile app credentials into the amenities.

What do I need to bring? Deed/Tax Receipt and a valid photo ID.

What if I am a Renter? Rental/Lease Agreement ****Will need to be approved by HOA before registering for the amenities**** and a valid photo ID.

What will happen at registration? You will need to fill out an access control form, provide **ownership/rental document and ID**, have information verified by Amenity Personnel, and take a photo to add to your account.

1. **Each member of your household needing a mobile pass will need to be registered into the system and must have their own/separate email address.**
2. **If everyone needing a mobile pass cannot be present during registration, the homeowner can register on their behalf but MUST have their email address and copy of ID for them to be registered.**
3. **Each member registered will also have the opportunity to register for Triple Creek Community Page(Enumerate Engage) and fill out the HOA Email Communication Form.**
4. **Each household can have maximum of (4) mobile passes. Your first two mobile passes are included, and a 3rd and 4th mobile pass is \$25/per pass.**
5. **Any Youth under the age of 18 will need to be registered for a mobile pass to access the amenities and will be given permissions based on age restrictions outlined in the amenity rules and policies.**

What happens after I complete my in-person registration?

Each person in your household registered for a mobile pass will receive an email within 24-48hrs on how to gain access into your mobile pass on your phone.

****Once you gain access on your phone into your NEW Brivo mobile pass, you will now be able to access your amenities****

****If you are having difficulty accessing the amenities at anytime throughout this transition, please visit the Amenity Office at Hammock Club from 10-6pm DAILY so we can further assist -or- email triplecreekclub@gmail.com with any questions****

****EFFECTIVE WEDNESDAY, FEBRUARY 14th, 2024 YOUR KEY FOBS WILL NO LONGER BE ACTIVE TO ACCESS THE AMENITIES****

Amenity Rates

<i>Authorized User Fee</i>			
	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
	\$1,500	\$0	\$1,500
<i>Streambed Meeting Room Rental Fee- 1 Hour</i>			
<u>Item</u>	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
Rental Rate	\$75	\$0	\$75
<i>Hammock Club Meeting Room Rental Fee- 1 Hour Rental</i>			
<u>Item</u>	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
Rental Rate (per event)	\$100	\$0	\$100
<i>Hammock Club Veranda/Outside Deck/Kitchen Area Rental Fee- 1 Hour Rental</i>			
<u>Item</u>	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
Rental Rate (per event)	\$100	\$0	\$100
<i>Additional Access Card Fee</i>			
	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
	\$50	\$0	\$50
<i>Access Card Replacement Fee</i>			
	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
	\$50	\$0	\$50
<i>Mobile Credential Fee</i>			
	<u>Rate</u>	<u>Refundable</u>	<u>Non-Refundable</u>
	\$25	\$0	\$25
<i>Criminal Activity Suspension Filing Fee</i>			
	<u>Rate</u>	<u>Refundable (Upon Board Vote)</u>	<u>Non-Refundable</u>
	\$100	\$0	\$100
<i>Advertisement</i>			
	<u>Rate</u>	<u>Refundable (Upon Board Vote)</u>	<u>Non-Refundable</u>
	\$25-\$100/month	\$0	\$25-\$100/month

Rates can increase up to 10% annually without the need for a further ratemaking hearing.

Credit card must be on file for any reservation. A \$100 cancellation fee will be charged to the credit card on file if the reservation is cancelled within 72 hours of the time reserved.

Private Event Booking Information

1. Call or stop by the Amenity Office to check on the availability
****You must reserve space and account for setup/breakdown time****
****We do not allow for event set up the night before your event****
2. We require a Credit Card Authorization and Event Rental form to be filled out before booking your event. A card is required on file for every reservation **(No Exceptions)**
3. A \$100 cancellation fee will be charged to the credit card on file if the reservation is canceled within 72 hours of the time reserved
4. Payment for your event rental is due **1 week** before your event, confirming your booking at this time
5. Stop by the Amenity Office to pay for space rental by credit/debit or money order
(No Cash Accepted/ Money Orders MUST be made out to Triple Creek CDD)
6. Spaces rentals are completely self-maintained during your event but please let Amenity Team know if we can assist in any way
7. Please be mindful of ALL rules and restrictions signed off on when booking your event **(ALL events MUST be hosted by a Triple Creek Resident/We do NOT book non-resident events)**

<u>Space Rental Price List:</u>	
<i>Streambed Meeting Room Rental Fee- 1 Hour</i>	
<u>Item</u>	<u>Rate</u>
Rental Rate (per event)	\$75 Per Hour
<i>Hammock Club Meeting Room Rental Fee- 1 Hour Rental</i>	
<u>Item</u>	<u>Rate</u>
Rental Rate (per event)	\$100 Per Hour
<i>Hammock Club Veranda Fee- 1 Hour Rental</i>	
<u>Item</u>	<u>Rate</u>
Rental Rate (per event)	\$100 Per Hour

Please contact the office (813-671-5900) or email(triplecreekclub@gmail.com) anytime with any questions

RENTAL RULES & POLICIES

PARTY POLICIES (Please read and initial next to each item indication of acceptance and understanding)

Don'ts

- _____ NO Confetti, NO Glitter or any like materials
- _____ NO Glass, NO Smoking, NO Vaping or fumes of any kind
- _____ NO Bounce Houses, Moon bounces, or any like attractions
- _____ Absolutely nothing on walls, window blinds, or cabinets (i.e. No tape, tacks, glue etc.)
- _____ Furniture is NOT allowed to be removed from the building nor pool furniture brought in.
- _____ All exterior doors are to remain closed and meeting room capacity shall not be exceeded.
- _____ No excessive noise, profanity, or boisterous actions.
- _____ No DJ's or Sound Amplification in outside areas unless approved by management
- _____ Time allotted must include setup and breakdown time and may not be exceeded

Do's

- _____ I understand the rental of the above facilities does NOT include the office, pool, or any outside facility except for the Kitchen Area.
- _____ Rental of the Veranda includes pool use for 24 guests ONLY and does not include access to the pool for clubroom guests unless approved by Mgmt/Amenity office at the time of booking
- _____ The facilities shall be left in the same condition it was found prior to the event. All counter tops, windows, and floors must be cleaned, trash emptied into dumpster, and liner replaced. Renter must supply all kitchen and cleaning products for clean-up.
- _____ Time allotted for the event includes time for set-up and cleaning, and may not be exceeded.
- _____ Resident MUST be present for the duration of the rental.

Alcohol Policy: Alcohol is only allowed if we receive a copy of your homeowner's insurance within 72 hours before the start of your event.

Cancellation Policy: Events that fail to cancel before 72-hours before their event are subject to a \$100 cancellation fee. This cancellation fee will be charged to the card on file. If the cancellation fee is not paid, it will be applied towards your next event.

I have read and understand the above rules and regulations concerning my facility rental at Triple Creek Community Development District ("CDD"). I also agree to the full terms, conditions, and provisions of the CDD policies, including but not limited to the indemnification language found therein. I understand that I am responsible for the actions and damage caused by my guests. I also understand that any violation of said contract or policies may result in partial or full forfeiture of my security deposit. By signature herein, I recognize that this document may be subject to Florida's public records laws, Chapter 119, Florida Statutes.

Resident Signature

Date

CDD Representative Signature

Date

Credit Card Authorization Form

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until canceled.

Credit Card Information
Card Type: <input type="checkbox"/> MasterCard <input type="checkbox"/> VISA <input type="checkbox"/> Discover <input type="checkbox"/> AMEX <input type="checkbox"/> Other _____
Cardholder Name (as shown on card): _____
Card Number: _____
Expiration Date (mm/yy): _____
Cardholder ZIP Code (from credit card billing address): _____

I, _____, authorize _____ to charge my credit card above for agreed upon purchases. I understand that my information will be saved to file for future transactions on my account.

Customer Signature

Date